

# CASPER SOLUTIONS

## Privacy Policy

*Last updated: 02 January 2026*

Casper Solutions Ltd

Company No. 15750798

3 Flitmead, Great Cambourne, Cambridge, CB23 6GF, UK

---

### 1. Introduction

---

This Privacy Policy explains how Casper Solutions Ltd ("we," "us," "our") collects, uses, and protects information when you use our website, Discord bots, Telegram channels, and related services (collectively, the "Service").

We are committed to protecting your privacy while providing effective copy-trading tools for Solana, BSC, and Polymarket.

### 2. Information We Collect

---

#### 2.1 Information You Provide

- **Email Address:** If you subscribe to our newsletter, we collect your email address
- **Discord/Telegram Data:** Your username and public messages in our community channels
- **Payment Information:** Wallet addresses used for subscription payments (we do not store private keys)
- **Support Communications:** Messages you send when contacting support

#### 2.2 Information Collected Automatically

- **Device Information:** Browser type, operating system, device type
- **Usage Data:** Pages visited, time spent, click patterns
- **IP Address:** For security, fraud prevention, and analytics
- **Cookies & Tracking:** See Section 5 for details

#### 2.3 User-Generated Content

Success screenshots and messages you post in our Discord channels may be displayed on our website's success feed. You retain ownership of this content but grant us a license to display it.

### 3. How We Use Your Information

---

- **Service Delivery:** To provide and maintain our tools and features
- **Communication:** To send service updates, newsletters (if subscribed), and respond to inquiries
- **Analytics:** To understand usage patterns and improve our services
- **Marketing:** To measure advertising effectiveness and reach relevant audiences
- **Security:** To detect fraud, abuse, and protect our systems
- **Legal Compliance:** To comply with applicable laws and regulations

### 4. Legal Basis for Processing (GDPR)

---

For users in the European Economic Area (EEA) and UK, we process data based on:

- **Contract:** To fulfill our service agreement with you
- **Consent:** For marketing communications and non-essential cookies
- **Legitimate Interest:** For analytics, security, and service improvement
- **Legal Obligation:** To comply with applicable laws

### 5. Cookies & Tracking Technologies

---

We use cookies and similar technologies to enhance your experience and analyze usage. You can manage preferences via our cookie banner.

Category	Provider	Purpose
Essential	Cloudflare	Security, DDoS protection, CDN delivery
Analytics	Google Analytics	Website traffic analysis, user behavior insights
Advertising	Google Ads	Conversion tracking, remarketing
Advertising	Meta (Facebook) Pixel	Conversion tracking, audience building

Advertising	Twitter/X Pixel	Conversion tracking, audience insights
Advertising	TikTok Pixel	Conversion tracking, campaign optimization

**Managing Cookies:** You can control cookies through:

- Our cookie consent banner when you first visit
- Your browser settings (blocking all or specific cookies)
- Opt-out links provided by third parties (see Section 6)

Note: Disabling certain cookies may affect website functionality.

## 6. Third-Party Services

---

We integrate with the following services, each with their own privacy policies:

- **Discord:** [discord.com/privacy](https://discord.com/privacy).
- **Telegram:** [telegram.org/privacy](https://telegram.org/privacy).
- **Google:** [policies.google.com/privacy](https://policies.google.com/privacy).
- **Meta:** [facebook.com/privacy/policy](https://facebook.com/privacy/policy).
- **Twitter/X:** [twitter.com/privacy](https://twitter.com/privacy).
- **TikTok:** [tiktok.com/legal/privacy-policy](https://tiktok.com/legal/privacy-policy).
- **Cloudflare:** [cloudflare.com/privacy-policy](https://cloudflare.com/privacy-policy).
- **GitBook:** [docs.gitbook.com/legal/privacy](https://docs.gitbook.com/legal/privacy).

## 7. Data Retention

---

- **Account Data:** Retained while your subscription is active, plus 12 months
- **Analytics Data:** Aggregated data retained for up to 26 months
- **Success Feed Images:** Refreshed hourly; older images removed automatically
- **Support Communications:** Retained for up to 24 months
- **Marketing Data:** Until you unsubscribe or withdraw consent

## 8. Data Security

---

We implement appropriate security measures including:

- HTTPS/TLS encryption on all connections
- Cloudflare security and DDoS protection
- Regular security assessments
- Access controls and authentication

However, no internet transmission is 100% secure. You use the Service at your own risk.

## 9. Your Rights

---

Depending on your location, you may have rights including:

- **Access:** Request a copy of your personal data
- **Rectification:** Correct inaccurate data
- **Erasure:** Request deletion of your data ("right to be forgotten")
- **Portability:** Receive your data in a portable format
- **Objection:** Object to certain processing activities
- **Withdraw Consent:** Revoke consent for marketing at any time

To exercise these rights, contact us at [support@caspersolutions.com](mailto:support@caspersolutions.com)

## 10. International Transfers

---

Your data may be transferred to and processed in countries outside your residence, including the United States (for third-party services). We ensure appropriate safeguards are in place, including Standard Contractual Clauses where applicable.

## 11. Children's Privacy

---

Our Service is intended for individuals 18 years or older. We do not knowingly collect data from minors. If we become aware that we have collected data from someone under 18, we will delete it promptly.

## 12. Do Not Track

---

Some browsers have a "Do Not Track" feature. Our website does not currently respond to DNT signals, but you can manage tracking through our cookie consent tools and browser settings.

## 13. Changes to This Policy

---

We may update this Privacy Policy periodically. Material changes will be announced via:

- Notice on our website
- Discord announcement
- Email (if you're subscribed)

Changes take effect 15 days after posting. Continued use constitutes acceptance.

## 14. Contact Us

---

For privacy-related questions or to exercise your rights:

- **Email:** [support@caspersolutions.com](mailto:support@caspersolutions.com)
- **Discord:** [discord.gg/caspersolutions](https://discord.gg/caspersolutions)
- **Address:** 3 Flitmead, Great Cambourne, Cambridge, CB23 6GF, UK

For UK/EEA residents, you also have the right to lodge a complaint with your local data protection authority (e.g., ICO in the UK).